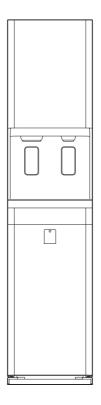
coway

Coway Water Filtration Device CHPI-620L

This product is for domestic use only. It cannot be used in overseas countries where the power voltage is different. Warranty card is included in this user's manual. Read and save these instructions.



Y This paper can be recycled.

FEATURES

A water filtration device with an ice-making feature

It is conveniently designed to provide cold water and ice.

| Simple ice dispensing lever

The user can easily get ice just by gently pressing the ice dispensing lever.

Dispenser hole lighting

When an ambient/cold/hot water or ice outlet is in use, a soft lamp will light up.

| Front draining system

Hot water can be drained from the front simply by opening the front drain cover, without moving the product.

| Locking feature (ice/hot water dispenser)

With ice/hot water locking features, children and the elderly can use the product safely.

| Power saving feature with a light sensor

When the Power Saving button is pressed, the number of motor and heater operations will decrease automatically at night, reducing power consumption.

Removable internal water tank for cleaning purpose

Since the internal water tank is removable, it can be cleaned easily.

* The cleaning procedure for internal water tank should be performed by trained professionals only.

| Fine particle filtering system

Plus Inno-Sense Filter minimizes the amount of fine dust that can enter the internal water tank.















DEAR CUSTOMERS

Thank you for using Coway Ice-Making Water Purifier.

Please read this User Manual to learn about proper usage and maintenance of the product. When a problem occurs while using the product, it can be solved by referring to the instructions in this manual. As this manual contains the Product Warranty Card, please keep it in a safe place.

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- Always keep the User Manual in a place that can be easily accessed. -

SAFETY INFORMATION

A DANGER : Failing to follow the precautions below may result in serious injury or even death.

- A Do not use a damaged power plug or loose electric outlet.
- ▲ Please connect the power plug to a dedicated grounded electrical outlet for 220 V 240 V~ 50 Hz.
- ▲ Do not move the product by pulling only the power cord.
- ▲ Do not handle the power plug with wet hands.
- ▲ Do not forcefully bend the power cord or place it under a heavy object to prevent it from being damaged or deformed.
- ▲ Do not repeatedly connect and disconnect the power plug.
- ▲ If the electric outlet is wet, carefully unplug the product and let the electric outlet dry completely before subsequent use.
- A Make sure to unplug the product before repairing, inspecting or replacing a part.
- A Remove any dust or water from the power plug.
- ▲ Do not plug the product into an electrical outlet or power strip that is being used by several other appliances. Use an electrical outlet dedicated to the product.
- ▲ Unplug the system if it is not used for a long time.
- A Do not attempt to repair or modify the power cord yourself.
- ▲ If the power cord is damaged, do not replace the cord yourself. Call a service center to have it replaced.
- ▲ Do not install the product near a heating device.
- A Do not install the product in locations exposed to moisture or water (rainwater).
- ▲ Do not use the product in areas where flammable gases or combustible materials are used or stored.
- ▲ If the product produces a strange noise, burning smell or smoke, unplug it from the electrical outlet immediately and call our service center.

- A Never place the product in water.
- **A** Do not disassemble, repair, or modify the product at your own discretion.
- ▲ Do not place any containers with water, medicine, food, metallic objects or flammable material on top of the product.
- ▲ Unplug the system before cleaning it.
- ▲ Clean by spraying water directly and do not clean the product using benzene or thinner.
- Avoid external impacts to the water tank. A strong impact may damage the water tank.
- **A** Empty the water tray and the water tank before moving the product.

SAFETY INFORMATION

MARNING : Failing to follow the precautions below may result in considerable physical injury or property damage.

- A Do not let children hang on to the product or climb on it.
- ▲ This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- A Children shall not play with the appliance.
- ▲ Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- ▲ Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
- ▲ Cleaning and user-maintenance, such as lubrication, may result in fire, electric shock, or injury to persons.
- **A** Unplug or disconnect the appliance from the power supply before servicing.

CAUTION : Failing to follow the precautions below may result in slight physical injury or property damage.

- ▲ Do not install the product on a sloped surface.
- ▲ Do not apply force or impact to the product.
- When the product is in use, maintain a distance of at least 4 inch from the walls.
- A Replace the filters according to the filter replacement cycles.
- ▲ Drain all the water from the product before moving it. And move the unit using handle.
- ▲ If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- ▲ The new hose-sets supplied with the appliance are to be used and that old hose-sets should not be reused.

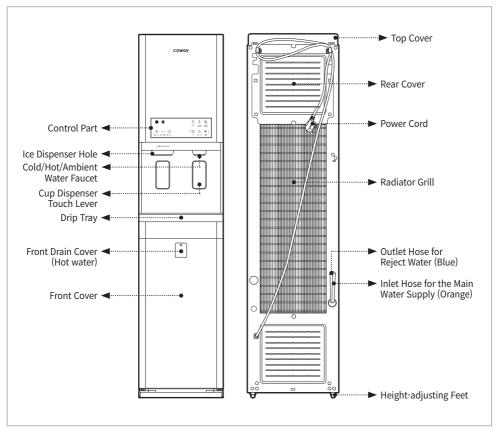
Installation Precaution.

- A Please use a dedicated electrical outlet/socket.
- A Multiple outlet or extension is not allowed as it may cause electric shock or fire.
- A Please use single-socket extension cord only.

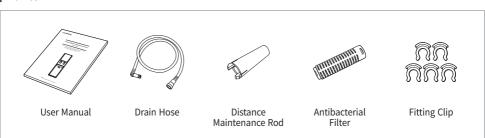
READ AND SAVE THESE INSTRUCTIONS

PARTS NAME

|Front / Back







The essence of the water filtration system lies in the filters.

Using a filter that is not certified or even using a certified filter for too long may reduce the filter performance.

| The 5-step water filtration system (CHPI-620L)

First filter : Neo-Sense filter

- Step 1: Neo-Sense filter removes particulate materials, such as sand and rust, from the main water supply.
- Step 2 : Removes chlorine from the main water supply and protects the membrane filter.

2nd filter : Membrane filter (RO)

Step 3 : Membrane filter (RO) removes pollutants, including heavy metals, microorganisms, organic matters, and inorganic ions. The water with concentrations of harmful substances (reject water) is drained inside the reject water drain hose.

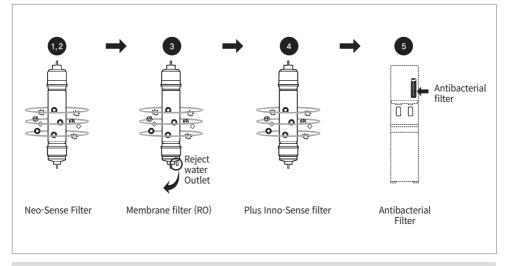
3rd filter : Plus Inno-Sense filter

- Step 4 : Plus Inno-Sense filter improves the water's taste by removing odor-causing substances, soluble pollutants, chlorine, and volatile organic compounds.

4th filter : Antibacterial filter

. - Tips

- Step 5: The antibacterial filter inhibits microorganism development.



Uses of reject water

- Reject water can be used for cleaning the bathroom, cleaning the house, washing clothes, or purposes other than drinking.
- Never use the reject water for drinking or cooking.

PLEASE CHECK BEFORE USE

| Please check before use!

▲ This water filtration unit must be plugged into its own dedicated 240 V~ 50 Hz, AC only electric outlet.

It must be plugged into a grounded 240 V~ 50 Hz outlet. It must be connected to a correct power source for the product to run normally.

Open the main water supply valve.

The main water supply must be turned on for the product to run normally.

When the indicator in the indication part is turned off.

When the indicator in the indication part is turned off, check if the power supply was shut off due to power failure or other causes.

When the user has not used the product for a long time

When the user has saved water for a long time or has not used water for a while, drain the water inside the water filtration device completely, and rinse the water tank with the newly filtered water one time before use.

After installing the water filtration system

Following the product installation, make sure the water tank is emptied or the water is filtered for 50 minutes or longer. (Empty the water tank filled with filtered water two times or more.)

| Regular filter replacement

It is very important to replace the filter regularly to maintain the intended water quality. If the filter is used beyond its service life, the performance of the water filtration device will deteriorate. Take note of the filter replacement cycle.

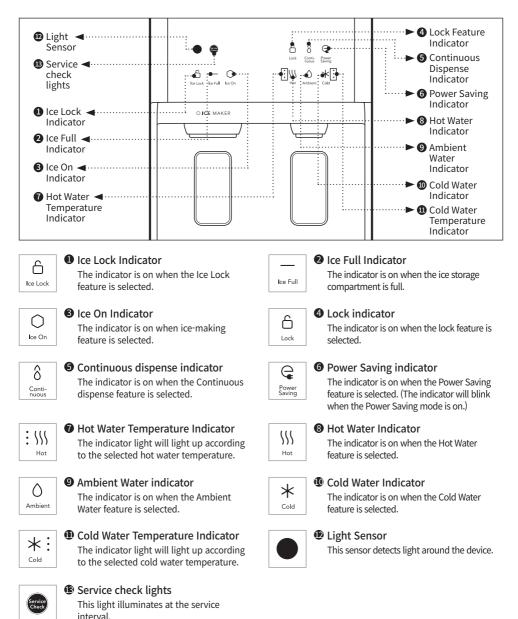
When the user does not want to use product for an extended period

Close the main water supply valve and unplug the power cord.



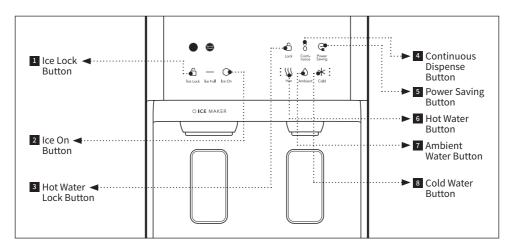
Close the main water supply valve and unplug the power cord.

|Indication Part



BUTTONS AND INDICATORS

| Control Part





1 Ice Lock Button

Use this button to activate/deactivate the Ice Lock feature. When locked, no ice will be dispensed even if the dispenser lever is pressed. (Press and hold)



3 Hot Water Lock Button

Use this button to activate/deactivate the Hot Water Lock feature. When locked, no hot water will be dispensed even if the dispenser lever is pressed. (Press and hold)



5 Power Saving Button

Use this button to activate/deactivate the Power Saving feature. (Press and hold)



7 Ambient Water Button

Use this button to dispense ambient water.



2 Ice On Button

Use this button to activate/deactivate the ice-making feature. (Press and hold)



4 Continuous Dispense Button

Use this button to dispense water continuously. The user can dispense water continuously for approximately 1 minute.



6 Hot Water Button

Use this button to activate/deactivate the Hot Water feature. (Press and hold) Use this button to dispense hot water. (Press shortly)



8 Cold Water Button

Use this button to activate/deactivate the Cold Water feature. (Press and hold) Use this button to dispense cold water. (Press briefly)



How to use the Cold Water feature

Press the Cold Water button for a few seconds and check if the Cold Water indicator is on.

The indicator light will light up based on the cold water temperature. Press the Cold Water button again for a few seconds to deactivate it.

How to use the Hot Water feature

Press the Hot Water button for a few seconds and check if the Hot Water indicator is on.

The indicator light will light up based on the hot water temperature. Press the Hot Water button again for a few seconds to deactivate it.

* It takes about 30 minutes to dispense hot water after activating the Hot Water feature.

How to use the ice-making feature

Press the Ice On button for a few seconds and check if the Ice On indicator is on.

Press the Ice On button again for a few seconds to deactivate it.

How to use the Power Saving feature

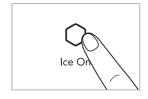
When pressing the Power Saving button for a few seconds, the Power Saving indicator will turn on.

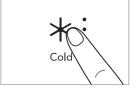
When this indicator is lit, the motor and heater reduce the operation at night, allowing you to save energy.

* Activating Power Saving mode at night may result in fewer ice cubes dispensed as the icemaking feature will be suspended regularly.



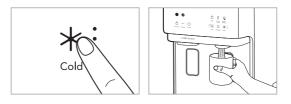






How to Get Cold Water

Push the Cold Water button and press a glass against the dispenser lever to dispense cold water.



- If the unit does not dispense cold water, check if the Cold Water indicator is on (refer to P.10).



- If the Continuous dispense button is pressed before or during dispensing, cold water will be dispensed continuously.

How to Get Hot Water

Push the Hot Water button and press a cup against the dispenser lever to dispense hot water.



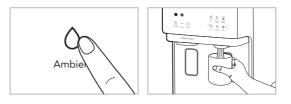
- If the unit does not dispense hot water, check if the Hot Water indicator is on (refer to P.10).



- The hot water feature will be deactivated after some time, and the cold water feature will be activated automatically. (If the Cold Water feature was selected previously, or if none was selected, the Ambient Water feature will be activated)
- If the Continuous dispense button is pressed before or during dispensing, hot water will be dispensed continuously.

How to Get Ambient Water

Push the Ambient Water button and press a glass against the dispenser lever to dispense ambient water.



- If the unit does not dispense ambient water, check if the Ambient Water indicator is on (refer to P.10).



- If the Continuous dispense button is pressed before or during dispensing, ambient water will be dispensed continuously.

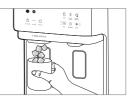
How to Get Ice

)- Tips

Please check if the Ice On indicator is on. Press a glass against the ice dispenser lever to get ice.

- * When ice is dispensed, a little amount of water from melted ice may be dispensed also.
- \star Be careful of a possible splash of what is inside the glass.

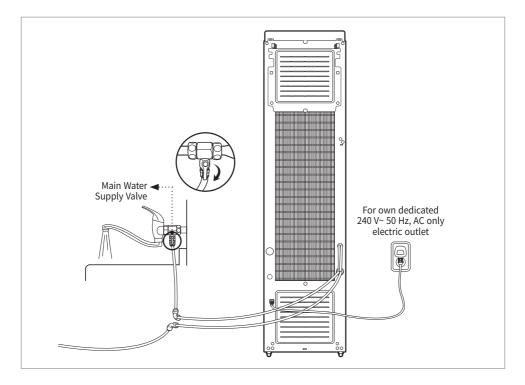


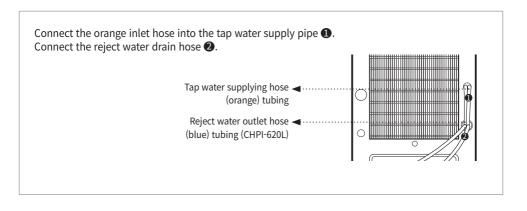


- If the unit does not dispense ice, check if the Ice indicator is on (refer to P.10).
- Ice will be dispensed only when the ice dispenser lever is pressed.
- Have the ice dispenser lever pressed continually while getting ice.
 - When ice cubes are dumped into the storage tank, a clattering noise may be heard.

HOW TO INSTALL

|Installation Guide





|Be Careful!

A WHERE TO INSTALL THE WATER FILTRATION UNIT I

Install the product in a cool part of the room, on an even surface, avoid direct sunlight and away from humidity, dust, and dripping water.

▲ WATER FILTRATION INSTALLATION LOCATION II

Allow a clearance of 10 cm or more behind the product, and level the water filtration unit.

AFTER INSTALLING THE WATER FILTRATION UNIT

Filter the water for more than 50 minutes or fill and drain once before using the unit. (Drain the filtered water more than twice.)

▲ RELOCATION AND INSTALLATION

If the unit is relocated, do not plug in the power cord until 30 minutes after the unit has been installed.

▲ COLD WATER TUBING

Make sure the unit is connected to the cold water supply line. (If connected to the hot water supply line, the filtration unit may be damaged.)



- ▲ There may be some water remaining inside the filter, which was used to test the product during inspection process. Please be assured that it is a brand new product.
- ▲ When installing this new filtration unit, do not reuse the main water supply valve and hose.

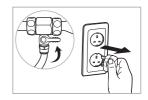
HOW TO CLEAN

| How to Clean the Internal Water Tank

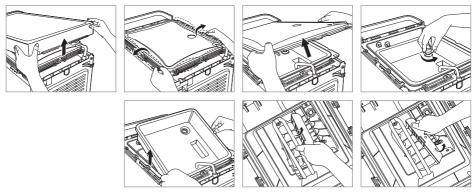
- 1. Use the drain hose to completely drain the water from the internal tank, and save the drained water.
 - \star For cold water, push the Cold Water button and press the dispenser lever to drain cold water.
 - * For ambient/hot water, open the front drain cover and use the drain hose to drain the water.



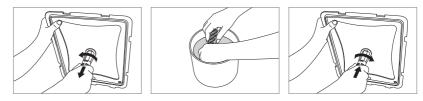
2. Press the Cold/Hot Water button for approximately 3 seconds at the front of the unit to turn off the feature, and close the main water supply valve before draining the water from the cold water tank completely. When draining is complete, unplug the electric power cord.



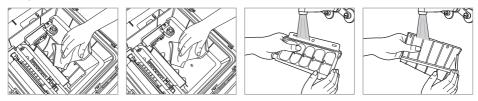
3. Lift the top cover open, unlock the fixing latches (6) on the internal water tank, take the hose out, and open the internal water tank cover. Unscrew the internal water tank fixing latches and separate the internal water tank, ice tray, and internal tank.



4. Separate the antibacterial filter from the cover of the internal water tank, and shake & rinse it out in clean stored water before putting it back in.



5. Please wipe the inside of the cold water/ice storage tank and the surface of the evaporator using a soft cloth.



6 Install the internal water tank in the unit, and lock the fixing latches of the internal water tank clockwise.

* If the internal fixing latches are not turned tightly, leaks may occur.



7. Use clean water to rinse out the internal water tank, use the drain hose to drain the water completely, and rinse the internal water tank with the newly filled ambient water.



HOW TO CLEAN

8. Close the internal water container cover and top cover, plug in the electric power cord, and open the water supply valve. Check if the water is dispensed from the cold/ambient/ hot water faucet before restarting the water filtration unit by pressing the Ice Lock/Hot Water/Cold Water buttons.



Close the internal water tank cover completely. Bugs or foreign material may enter the unit.



- ▲ Do not use chemicals or detergents to clean the inside of the internal water tank.
 - If chemicals or detergents are not washed off completely, they may cause a personal injury.
 - Keep the surroundings of the filtration unit sanitary, and clean inside the storage tank every two months.

CLEANING METHOD

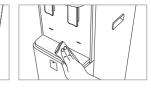
| How to Clean the Drip Tray

1. How to separate the drip tray

Separate the drip tray and wipe the inside with a soft cloth.







2. How to assemble the drip tray Slightly lift the drip tray cover.



How to Separate and Clean the Basket

1. How to separate the basket

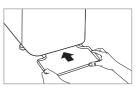
Separate the basket at the bottom of the unit and rinse the inside out with running water.





2. How to assemble the basket

Push the basket forward to fit it into the bottom slot.



| How to Clean the Faucet Cap

Wipe the dirty areas of the faucet cap with a soft, dry cloth.

* If the area needs more cleaning, wipe it with a soft, damp cloth.







Never use benzene or other thinners to clean. It may cause discoloration of the product and injury.

| Filter

The essence of the water filtration system lies in the filters. Using a filter that is not certified or even using a certified filter for too long may reduce filter performance. Please make sure to change the filter within the replacement cycle.

| Filter replacement cycle

If filters are not replaced regularly, filtered water quality may be compromised. Estimated filter replacement cycles may vary depending on the quality of the main water supply or the volume of the filtration.

CHPI-620L

Filter Model	Expected Replacement Cycle
Neo-Sense Filte	4 ~ 6 months
Membrane filter (RO)	18 ~ 24 Months
Plus Inno-Sense filter	18 Months
Antibacterial Filter	12 Months

About the filter replacement cycle

An estimated filter replacement cycle should be determined according to the quality of the tap water.

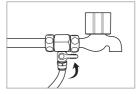
The filter replacement cycle described above refers to a minimum processing capacity in which pollutants will be removed efficiently without cleaning, recycling or replacing the filter, and it may be different from the expected replacement cycle of an individual filter.

HOW TO REPLACE THE FILTER

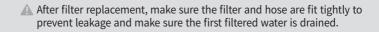
| Don't Forget to Replace the Filter!

1. Unplug the power cord, close the water supply valve, and completely drain the water inside the filtration unit (refer to P. 17).





2. After removing the fitting from the filter to be replaced, replace the filter (use a proper tool for the separation).



3. Align the grooves of the front cover to the product and close the cover.



O Tips

- ▲ A new filter must be rinsed out before use.
 - Neo-Sense filter : Assemble after flushing it for about 1 minute.
 - Plus Inno-Sense filter : Assemble it without flushing.
 - Membrane (RO) : Install a reject water valve, and flush it for about 5 minutes before assembly.

TROUBLESHOOTING

The water filtration device may operate abnormally due to minor causes not because of the product malfunction but because of the fact that the user is not familiar with the product use. In such a case, problems can be solved easily even without the help from the Service Center by checking the following items. If you can't solve the problem after checking the following items, please call the Service Center.

Symptom	Check	Measures to take
	• Did you clean the storage tank?	Clean the storage tank.
The water tastes weird.	• You didn't use the water filtration device for a long time.	Get rid of the saved water and clean the storage tank.
	• Is it time to change the filter?	Request for filter replacement.
The water doesn't come out.	• Has the water supply been cut off or is the water supply valve closed?	Open the main water supply valve.
	• Was the filter replacement being missed out?	Request for filter replacement.
The water is running slower.	• Is it time to change the filter?	Request for filter replacement.
	• Does the main power connect to the voltage rating that matches it on the rating plate?	Connect the power cord to the voltage rating that matches it on the rating plate.
	Was the main water supply valve closed?	Open the main water supply valve.
	• Did the temperature of the main water drop suddenly?	If the temperature of water is getting low, the amount of water will decrease
The cold water doesn't come out.	 Is the cold water mode indicator on? 	Please press the cold water mode selection button.
	Was the main water supply valve closed?	To protect the motor, cold water function will be automatically off when the water level is low. Open the main water supply valve.
	• Is the back of the water purifier too close to the wall?	Please keep the distance between the back of the water filtration device and the wall for at least 10 cm.
The water purifier has suddenly stopped operating.	• Is the main water supply active?	Check the main water supply valve.
	• Does the main power connect to the voltage rating that matches it on the rating plate?	Connect the power cord to the voltage rating that matches it on the rating plate
	• Is there water overflowing or leaking?	Request A/S.
	• Are all the LEDs blinking?	Request A/S.

PRODUCT SPECIFICATIONS

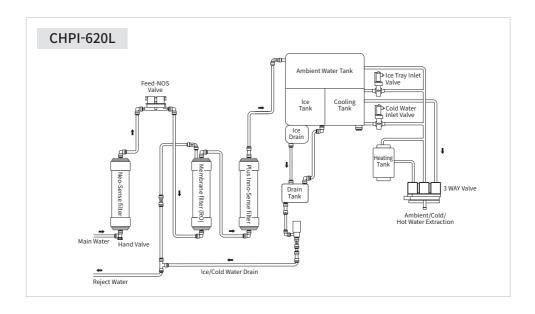
Р	roduct Name	Electric Cold Water Dispenser (Hot Water and Ice Maker combined)
Model		CHPI-620L
Filtration Method		Reverse osmosis system
R	ecovery Rate	50 % (343 kPa, 25 °C, NaCl 200 ppm)
Rated Power Input		Cool:1.1 A, Heat:260 W – 310 W
Cooling Method		Natural cooling method (refrigerant: R-134a)
М	lajor Features	Ambient water, cold water, ice-making, hot water, overheating prevention, supercooling prevention
	Ambient water	3.5 L
Water Tank Capacity	Cold water	2.5 L
	Hot water	1.5 L
	lce	1 kg
	Total	7.5 L
Filter	Neo-Sense Filter	Active carbon block
	Membrane filter (RO)	Reverse osmosis membrane
Material	Plus Inno-Sense filter	Active carbon block, felt
	Antibacterial filter	Ceramic ball
Si	ze (W x D x H)	300 mm (W) \times 500 mm (D) \times 1,291 mm (H)
Water Temperature		5 °C - 35 °C
Working Temperature		5 °C - 35 °C
Daily Filtration Flow		265 L/d (on the basis of NSF/ANSI 58: 345 kPa, 25 °C, NaCl 750 ppm)
Wo	orking Pressure	138 kPa – 827 kPa
Weight		35.2 kg

- Daily filtration flow reflects test results in line with standards set by an institute. It may vary depending on the water pressure, temperature, and quality of where the filtration unit is installed.

- Water tank capacity reflects the size of the water tank, and may be different from what is dispensed from the filtration unit.

- For product improvement purposes, product specifications are subject to slight changes without prior notice.
- Recovery rate refers to the rate of outflow quantity in relation to inflow quantity.

WATER FLOW DIAGRAM



Water Filtration System Performance Data Sheet



Model: CHPI-620L

This system has been tested and certified by the Water Quality Association according to NSF/ANSI 42, 53, and 58 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI 42, 53, and 58.

Substance	Influent Challenge Concentration (mg/L unless specified)	Maximum Allowable Product Water Concentration (mg/L unless specified)	Percent Reduction (%)
Arsenic (Pentavalent)	$0.050 \pm 10\%$	0.010	97.8
Barium	$10.0 \pm 10\%$	2.0	97.2
Radium 226/228	25 pCi/L	5 pCi/L	80
Cadmium	0.03 ± 10%	0.005	98.2
Chromium (Hexavalent)	$0.3 \pm 10\%$	0.1	98.6
Chromium (Trivalent)	$0.3 \pm 10\%$	0.1	99.4
Lead	$0.15 \pm 10\%$	0.010	99.1
Copper	$3.0 \pm 10\%$	1.3	98.1
Selenium	$0.10 \pm 10\%$	0.05	98.3
TDS	750 ± 40	187	92.6
Aesthetic Chlorine	2.0 ± 10%	\geq 50% reduction	79.3
VOC*	$0.300 \pm 10\%$	\geq 95% reduction	99.6

While testing was performed under laboratory conditions, actual performance may vary.

General Operating Information:

Rated Capacity	1 100 L (for VOC) 19 000 L (for Aesthetic Chlorine)
Min-Max operating pressure:	138 kPa ~ 827 kPa
Min-Max feed water temperature:	5 °C ~ 35 °C
Rated Service Flow	0.26 L/min
Daily Water Production Rate	258.2 L/d
Product Efficiency Rating	47.1 %
Electrical Requirements:	240 V~ 50 Hz

• Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

• Refer to the owners manual for specific installation instructions, manufacturer's limited warranty, user responsibility, and parts and service availability.

• The influent water to the system shall include the following characteristics :

o No organic solvents o Chlorine : < 2 mg/L o pH : 7 - 8 o Temperature : 5 °C ~ 35 °C o Iron : < 2 mg/L o Turbidity : < 1 NTU o Hardness : < 1 000 mg/L

- For parts and service availability, please contact your CODY or call center.
- This system has been tested for the treatment of water containing pentavalent arsenic (also know as As(V), As(+5), or arsenate) at concentrations of 0.050 mg/L or less. This system reduces pentavalent arsenic, but may not remove other forms of arsenic. This system is to be used on water supplies containing a detectable free chlorine residual at the system inlet or on water supplies that have been demonstrated to contain only pentavalent arsenic. Treatment with chloramines (combined chlorine) is not sufficient to ensure complete conversion of trivalent arsenic to pentavalent arsenic. Please see the Arsenic Facts section of this Performance Data Sheet for further information.
- Efficiency rating means the percentage of the influent water to the system that is available to the user as reverse osmosis treated water under operating conditions that approximate typical daily usage.
- This reverse osmosis system contains a replaceable treatment components, critical for the effective reduction of total dissolved solids and that product water shall be tested periodically to verify that the system is performing properly. Replacement of reverse osmosis component should be with one of identical specifications, as defined by the manufacturer, to assure the same efficiency and contaminant reduction performance.
- The estimated replacement time of filter, which is a consumable part, is not an indication of quality guarantee period, but it means the ideal time of filter replacement. Accordingly, the estimated time of filter replacement may be shortened in case it is used in an area of poor water quality.

Model of Filter	Туре	Usable period (months)
CNFN14	NEO-SENSE FILTER	4 - 6
CRMFN14-50	RO MEMBRANE FILTER	18 - 24
CIFN14-PLUS	PLUS INNO SENSE FILTER	18

ARSENIC FACTS

Arsenic (abbreviated As) is found naturally in some well water. Arsenic in water has no color, taste or odor. It must be measured by a lab test. Public water utilities must have their water tested for arsenic. You can get the results from your water utility. If you have your own well, you can have the water tested. Information about arsenic in water can be found on the Internet at the US Environmental Protection Agency website :

www.epa.gov/safewater/arsenic.html

There are two forms of arsenic: pentavalent arsenic (also called $A_S(V)$, $A_S(+5)$, and arsenate) and trivalent arsenic (also called $A_S(III)$, $A_S(+3)$, and arsenite). In well water, arsenic may be pentavalent, trivalent, or a combination of both. Special sampling procedures are needed for a lab to determine what type and how much of each type of arsenic is in the water. Check with the labs in your area to see if they can provide this type of service. Reverse osmosis (RO) water treatment systems do not remove trivalent arsenic from water very well. RO systems are very effective at removing pentavalent arsenic. A free chlorine residual will rapidly convert trivalent arsenic to pentavalent arsenic. Chore water treatment chemicals such as ozone and potassium permanganate will also change trivalent arsenic is opentavalent arsenic. A combined chlorine residual (also called chloramine) may not convert all the trivalent arsenic. If you get your water from a public water utility, contact the utility to find out if free chlorine or combined chlorine is used in the water system.

The CHPI-620L system is designed to remove pentavalent arsenic. It will not convert trivalent arsenic to pentavalent arsenic. The system was tested in a lab. Under those conditions, the system reduced 0.050 mg/L pentavalent arsenic to 0.010 mg/L (ppm) (the USEPA standard for drinking water) or less. The performance of the system may be different at your installation. Have the treated water tested for arsenic to check if the system is working properly.

The RO component of the CHPI-620L system must be replaced every 24 months to ensure the system will continue to remove pentavalent arsenic. The component identification and locations where you can purchase the component are listed in the installation/ operation manual.

* VOC Surrogate Claims

Chemical	Influent Challenge Concentration (mg/L unless specified)	Maximum Allowable Product Water Concentration (mg/L unless specified)	Percent Reduction (%)
alachlor	0.050	0.001	> 98
atrazine	0.100	0.003	> 97
benzene	0.081	0.001	> 99
carbofuran	0.190	0.001	> 99
carbon tetrachloride	0.078	0.0018	98
chlorobenzene	0.0775	0.001	> 99
chloropicrin	0.015	0.0002	99
2,4-D	0.110	0.0017	98
dibromochloropropane(DBCP)	0.052	0.00002	> 99
o-dichlorobenzene	0.080	0.001	> 99
p-dichlorobenzene	0.040	0.001	> 98
1,2-dichloroethane	0.088	0.0048	95⁵
1,1-dichloroethylene	0.083	0.001	> 99
cis-1,2-dichloroethylene	0.170	0.0005	> 99
trans-1,2-dichloroethylene	0.086	0.001	> 99
1,2-dichloropropane	0.080	0.001	> 99
cis-1,3-dichloropropylene	0.079	0.001	> 99
dinoseb	0.170	0.0002	99
endrin	0.053	0.00059	99
ethylbenzene	0.088	0.001	> 99
ethylene dilbromide (EDB)	0.044	0.00002	> 99
haloacetonitriles (HAN) bromochloroacetonitrile dibromoacetonitrile dichloroacetonitrile trichloroacetoritrile	0.022 0.024 0.0096 0.015	0.0005 0.0006 0.0002 0.0003	98 98 98 98
haloketones (HK): 1,1-dichloro-2-propanone 1,1,1-trichloro-2-propanone	0.0072 0.0082	0.0001 0.0003	99 96
heptachlor (H-34,Heptox)	0.08	0.0004	> 99
heptachlor epoxide	0.01076	0.0002	98
hexachlorobutadiene	0.044	0.001	> 98
hexachlorocyclopentadiene	0.060	0.000002	> 99
lindane	0.055	0.00001	> 99
methoxychlor	0.050	0.0001	> 99
pentachlorophenol	0.096	0.001	> 99
simazine	0.120	0.004	> 97
styrene	0.150	0.0005	> 99
1,1,2,2-tetrachloroethane	0.081	0.001	> 99
tetrachloroethylene	0.081	0.001	> 99
toluene	0.078	0.001	> 99
2,4,5-TP (silvex)	0.270	0.0016	99
tribromoacetic acid	0.042	0.001	> 98
1,2,4-trichlorobenzene	0.160	0.0005	> 99
1,1,1-trichloroethane	0.084	0.0046	95
1,1,2-trichloroethane	0.150	0.0005	> 99
trichloroethylene	0.180	0.0010	> 99
nalomethanes (includes):			
chloroform (surrogate chemical) bromoform bromodichloromethane chlorodibromomethane	0.300	0.015	95
xylenes (total)	0.070	0.001	> 99

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