

coway

Water Purifier User Manual

CHPI-7520L_Gray | CHPI-7520L_White

MY

This product cannot be used if the voltage is different from that mentioned in the rating plate. For your safety and proper use of the product, please read this User Manual before use.
English

DEAR CUSTOMERS

Thank you for using Coway water purifier.

Please read this User Manual carefully for correct use and maintenance of the product.

You can refer to the User Manual to troubleshoot for product issues while using it.

Please keep this User Manual in a safe place as it includes the product warranty.

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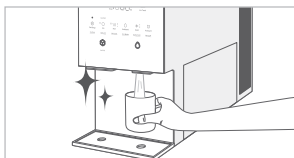
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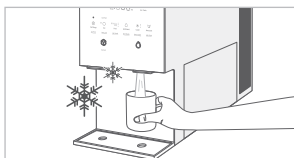
Sophisticated tabletop ice hot/cold water purifier

This sleek water purifier is not only compact and stylish, but it also dispenses ice, cold, hot, and purified water, making it the perfect choice for small spaces.



Pure water quality

This uses a unique RO filter that removes harmful substances such as heavy metals, organic matter and microorganisms from water.



Abundant ice and cold water

The Smart Valve provides separate production of ice and cold water, ensuring to have a sufficient supply of both at all times.



Solid and crystal-clear ice

With the UV LED lamp, the ice tank is automatically sterilised 3 times a day and the faucet 4 times a day. If the water purifier is not used for 24 hours, the water is automatically drained so that clean water can be used.



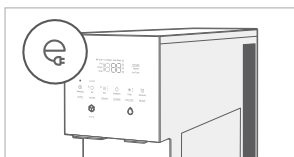
Dual UV sterilisation and circulatory drainage

It automatically cares for the ice tank three times a day and faucet four times a day with a UV LED lamp, and automatically drains the water if it is unused for 24 hours to ensure clean water is available.



Customised extraction function

You can dispense cold, hot, and ambient water at the touch of a button, each in the amount you need (250/500/1 000 ml), with the convenience of the MY CUP feature that allows you to set your own volume.



Smart power saving with light sensors

It features a light detection sensor that detects light to save on power consumption by reducing the chiller operation and display light brightness during off-peak nights.

Danger Death or serious injury may occur if the instruction is not followed.



Power

Electric shock/fire

- Do not use a damaged or loose outlet.
- Make sure to connect the power plug to a grounded 240 V~, 50 Hz outlet.
- Do not pull on the power adapter to move the product.
- Do not touch the power adapter with wet hands.
- When positioning the appliance, ensure the supply cord is not trapped or damaged.
- Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Connect to potable water supply only.
- Do not connect and disconnect the power adapter repeatedly.
- If water got into the power supply section, then disconnect the power adapter and completely dry it before use.
- Make sure the product is unplugged while the product is being repaired, inspected, or when its parts are being replaced
- If there is any dust or water on the power plug's pins and contact area, wipe them off completely.
- Do not connect multiple products to one power outlet. Use a separate socket for the product.
- If you don't use it for a long time, then disconnect the power adapter.
- Do not arbitrarily connect or modify the power adapter.
- If the power plug is damaged, do not attempt to replace the adapter. Instead, contact the Coway Careline to replace it.

Danger Death or serious injury may occur if the instruction is not followed.



Installation

Fire

Electric shock/fire

Damage/injury

- Do not install the product close to any heat sources.
- Connect the tap water to the inlet pipe. Connecting to the drain pipe may cause malfunction or accidents.
- Do not apply excessive force or impact to the product. There is risk of bodily harm and product damage.



Use

Electric shock/fire

Electric shock

Fire/performance decline

Electric shock/damage

- Please lock the tap water valve and disconnect the power plug and contact the Coway Careline if there is water leakage from inside the product or if water is puddling around the product.
- If the product produces a strange noise, burning smell, or smoke, immediately unplug it from the electrical outlet and call the Coway Careline.
- Do not place a bowl filled with water, medicine, food, metallic objects, or any flammable materials on the product. Do not clean by spraying water and do not wipe the product using benzene or other thinners.
- Do not place candles or cigarettes on top of the product.



Others

Electric shock/fire Electric shock/ damage

Refrigerant

- Unplug the power adapter before cleaning.
- Do not open, repair, or remodel the product.
- If you are disconnecting the power plug, disconnect the power plug after removing all the ice from the ice storage.
- Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- The refrigerant used in this product is isobutane, which is a combustible natural gas.
For your safety, contact your local community center before throwing away to safely dispose of this product.
- Do not damage pipes, etc. while disposing of this product.
- Refrigerant leakage from the refrigerant pipe (tube) may cause a fire hazard or personal injury, so move away flames or flammable materials for ventilation.

Warning Severe injury or property damage may occur.



Installation

Damage/breakage Electric shock/fire

- This appliance is intended to be used in household and similar applications such as
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses and by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments;
 - catering and similar non-retail applications.



Use

Injury

- The refrigerant used in this product is isobutane, which is a combustible natural gas. For your safety, contact your local community center before throwing away to safely dispose of this product.
- Do not damage pipes, etc. while disposing of this product.



The mark on this product is a caution mark
for fire hazard/flammable substances.

Caution Minor injury or property damage may occur.



**Burns
Breakdown/injury**

- Hot water is very hot, so avoid a direct contact with your body.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety
- Children should be supervised to ensure that they do not play with the appliance.

Others

- This device contains a UV emitter. Do not look into the light source.
- The product UV emitter must be turned off by unplugging the power plug during maintenance and service.
- Cleaning and user maintenance shall not be made by children without supervision.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Caution Minor injury or property damage may occur.



Management

Malfunction

- You must use the new hose set provided with this product.
- Do not reuse old hose-sets.

Malfunction/fire

- This device uses a flammable refrigerant, so keep the blower hole clean and the exterior of the product clean for an encased structure.
- Refrigerant leakage from the refrigerant pipe (tube) may cause a fire hazard or personal injury, so move away flames or flammable materials for ventilation.
- Do not damage the cooling circuit.

Pollution

- Close the water tank cover inside completely before use.
- Do not use electrical appliances inside the storage unit unless they are of the type recommended by the manufacturer.



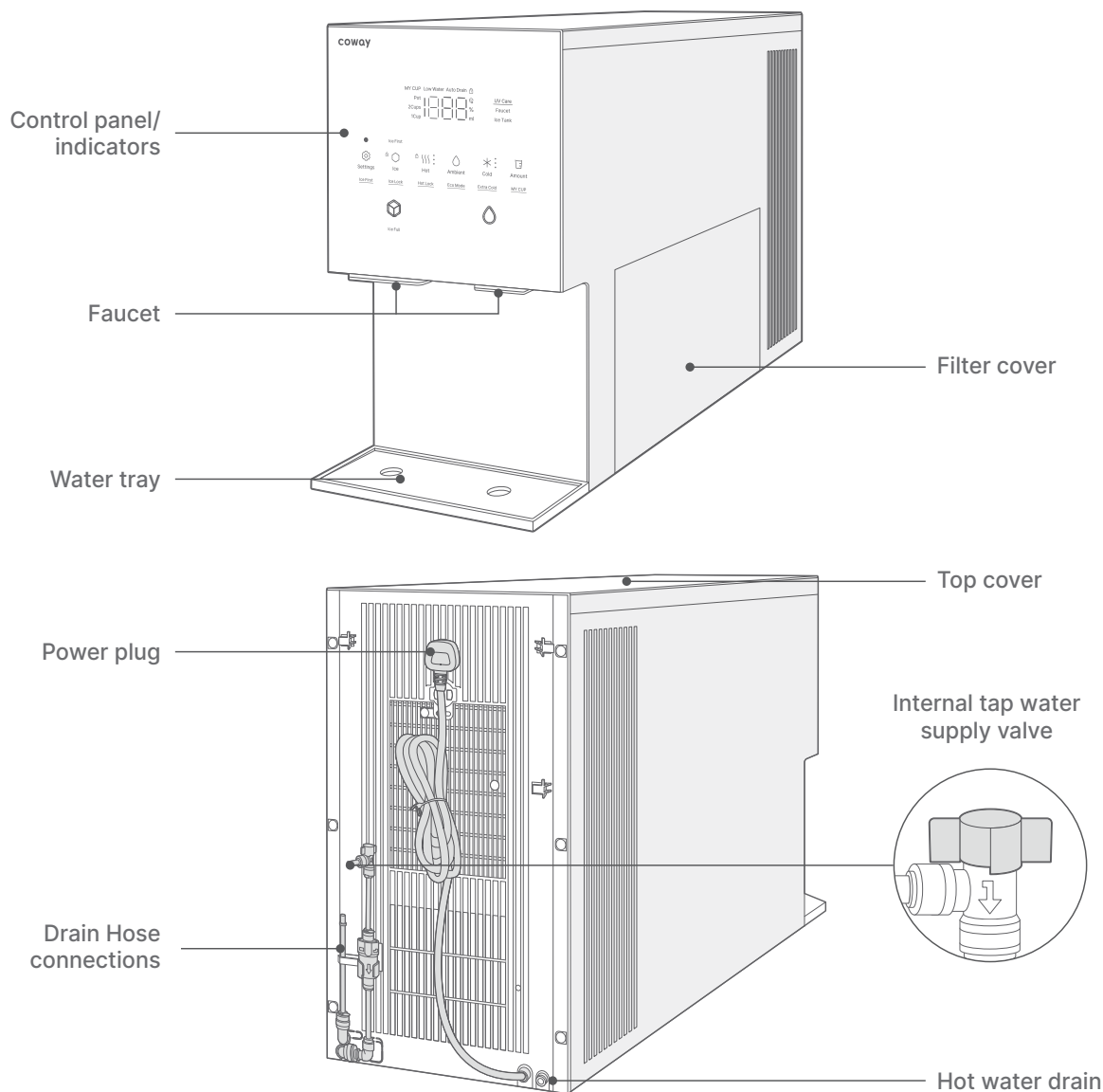
Others

Others

- Do not use the filtered water for replacing water in fish tanks and aquariums. Water filtered through the RO filter does not contain ion substances, which may be inappropriate for fish. There is a risk of fish mortality depending on the circumstances.

3 Part names and accessories

Front/Rear



3 Part names and accessories

Accessories



User manual



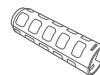
Self care guide



Drain hose



Distance
maintenance rod



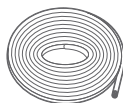
Cooling keeper



Clip-fitting
locking Assy



Fitting elbow

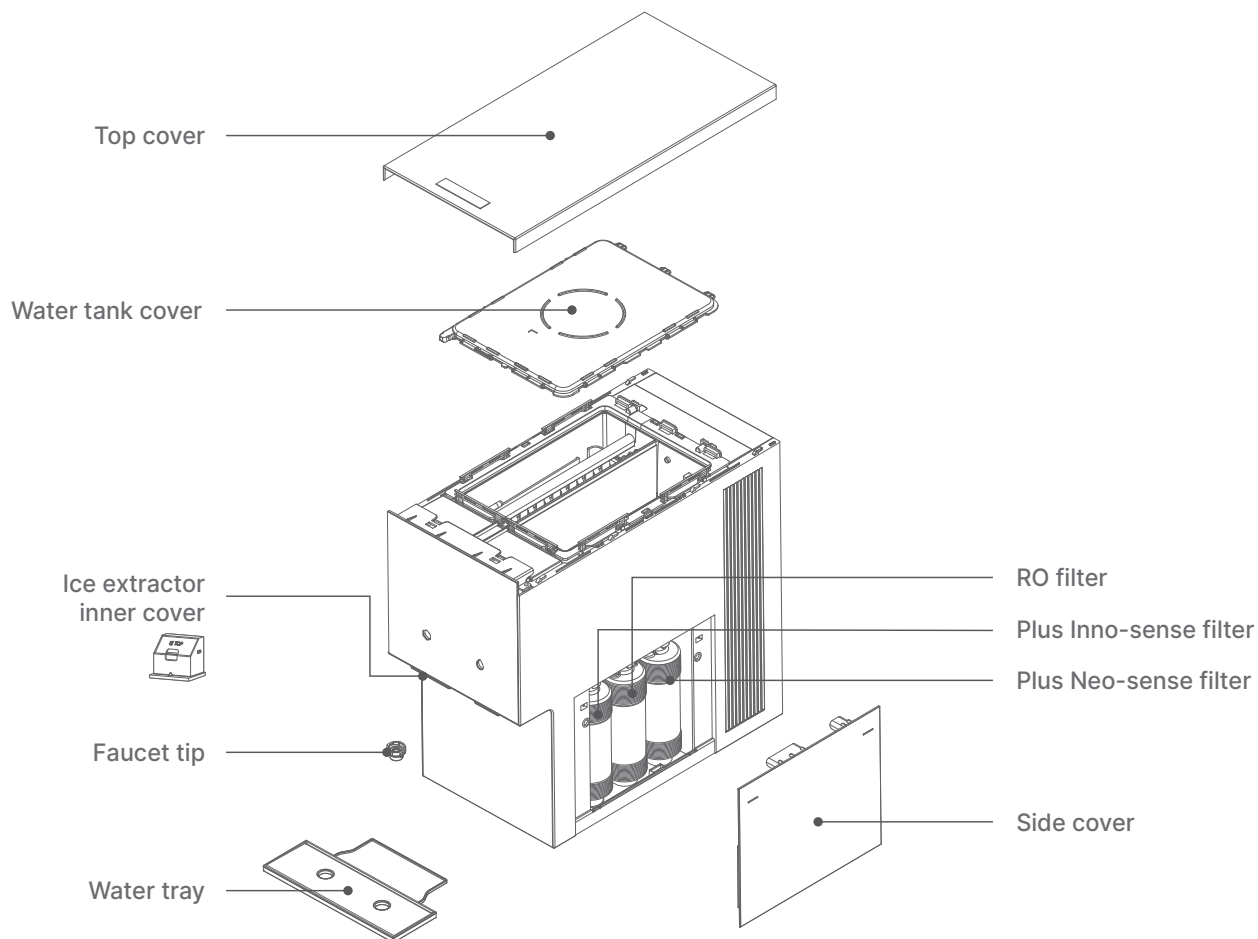


Tubing-twin
covering



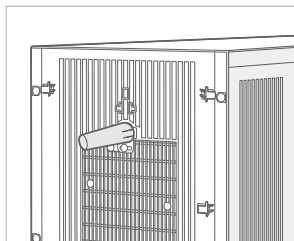
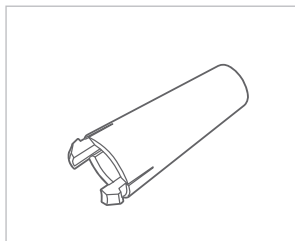
Cable tie

Inside the body



- Tools for cleaning the product and for filter replacement are not provided along with the product.
- Product servicing by specialists is provided to customers who registered for rental and membership.

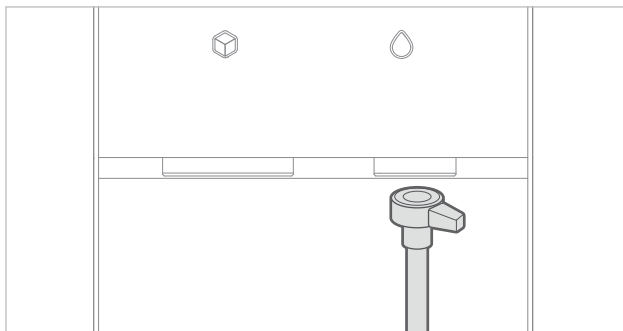
Distance Maintenance Rod



Mount the distance maintenance rod on the back of the product to secure a space between the product and the wall.

Make sure to keep a distance of about 10 cm between the wall and the product in order to dissipate the heat from the heat sink on the back of the product.

Drain hose



Use it when draining hot and cold water from the faucet.

- Can be used when emptying the water inside the hot water tank.
- Can be used when emptying the water tank.

5 How to install

Check before installation

- Install the product in a cool part of the room, on an even surface, out of direct sunlight and away from humidity, dust, and dripping water.
- When installing the water purifier, keep the radiator grill at the rear of the product at least 10cm away from the wall and make sure the floor is firm and flat.
- Turn on power after about 30 minutes of installation to change the location.
- Following the product installation, make sure the water tank is emptied or the water is filtered for 110 minutes or longer. (Drain the filtered water more than twice.)



- Some residual water used during post-manufacturing inspection may be present in the filter. Do not be alarmed as it is not a used product.
- When installing this new filtration unit, do not reuse the main water supply valve and hose.
- Please consult our technician for more details on installation to guarantee the optimal performance of the product. Coway Careline: 1-800-888-111

Install it as follows

1 Connect the tap water supply adapter to the water valve.

- Connect it to cold water pipe. If connected to the hot water tubing, the filters can get damaged.

2 Install inlet and drain lines on the body.

- White tubing on back of the body - inlet line, gray tubing - drain line

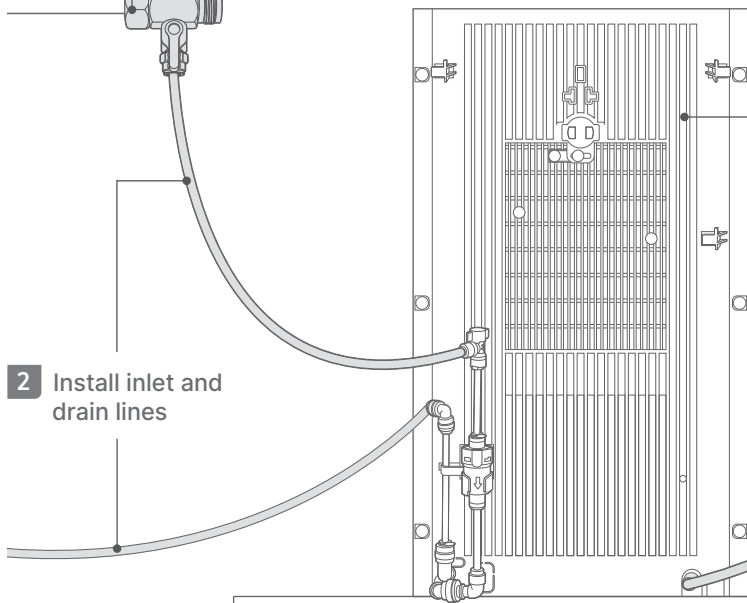
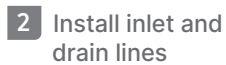
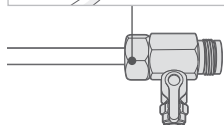
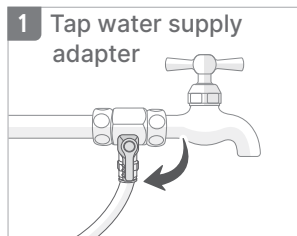
3 Open the top cover and open the water tank cover to put the internal tank cover over the cold water tank.

4 Connect the Cooling keeper of the water tank cover to the bottom of the water tank cover.

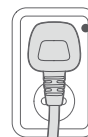
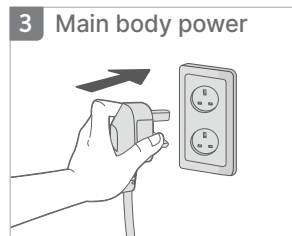
5 Close the water tank cover, insert the clip, and then close the top cover of the main body.

6 Connect the power plug of the main body.

5 How to install



Main body



Power plug

* Tap water pressure conditions : 138 kPa - 827 kPa

6 Checks before use

This product is for 240 V~, 50 Hz.

Make sure to connect the power adapter to a grounded 240 V~, 50 Hz outlet.
It requires a power supply to operate.

Open the tap water supply valve (internal, external)

The water purifier can work properly only when the tap water is supplied.

When the indicator on the display is off, check the power supply.

When the indicator in the indication part is turned off, check if the power supply was shut off due to power failure or other causes.

Replace the filter regularly.

Regular replacement of filter is critical in ensuring clean water quality.

If the filter is used beyond its service life, the performance of the water filtration device will deteriorate. Take note of the filter replacement cycle.

When not in use for a long time, drain the water inside before use.

Completely drain the stored water as well as newly filtered water one more time prior to use when using the product after an extended period of time.

When installing for the first time, make sure to flush the filter.

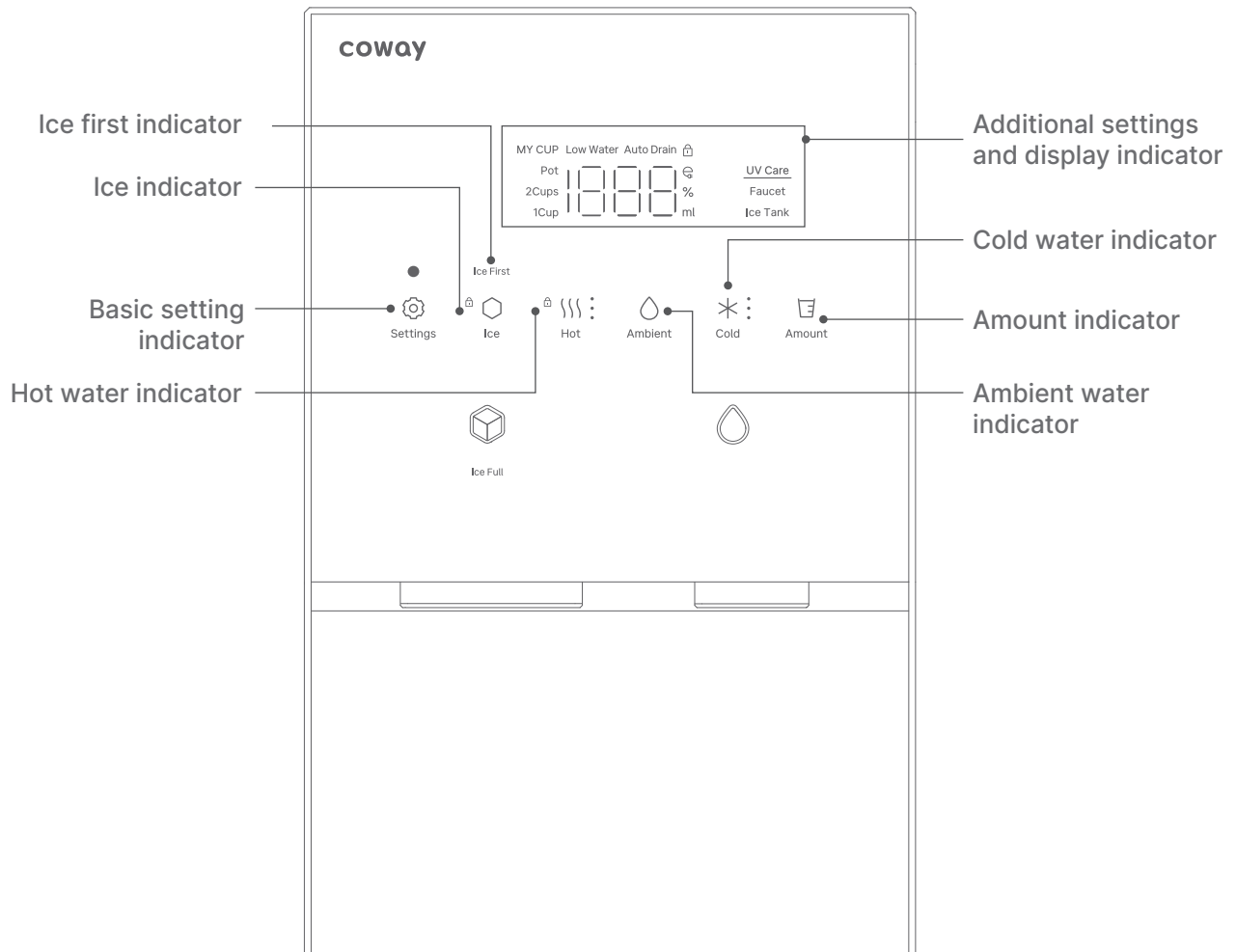
Following the product installation, make sure the water tank is emptied or the water is filtered for 110 minutes or longer. (Drain the filtered water more than twice.)

If you do not want to use it for a long time, please disconnect the power.

Close the tap water supply valve and unplug the power cord.

1 Buttons and indicators

Indicators



Status notification icon

The following status notifications are displayed on the front top display of the product:

- Status notifications are not displayed when an error is reported.

Ice First

Ice first indicator

The indicator turns on when Ice first function is selected.

- * Use it if you wish to create ice before cold water.



Display indicator

It displays details such as extraction volume, capacity, low water level, automatic drainage, lock settings, and ECO mode.



Settings

Basic setting indicator

You can set various basic settings and lock function.

UV Care

UV care indicator

The indicator turns on when UV care function is in operation.

- * The indicator is on during UV Care in the faucet and ice storage.



Ice

Ice indicator

The indicator turns on when ice function is set.

- * When ice lock function is set, the lock (🔒) shape lights up.



Amount

Amount indicator

Each time the button is pressed, it is repeatedly selected in the order of 250 ml → 500 ml → 1 000 ml.

- * After the My Cup function is set, each time the button is pressed, it is repeatedly selected in the order of 250 ml → 500 ml → 1 000 ml → MY CUP.

Ice Full

Ice full indicator

The indicator turns on when the ice storage compartment is full.



Ambient

Ambient water indicator

The indicator turns on when ambient water function is selected.



Hot

Hot water indicator

The indicator turns on when hot water function is selected.

- * When hot water lock function is set, the lock (🔒) shape lights up.



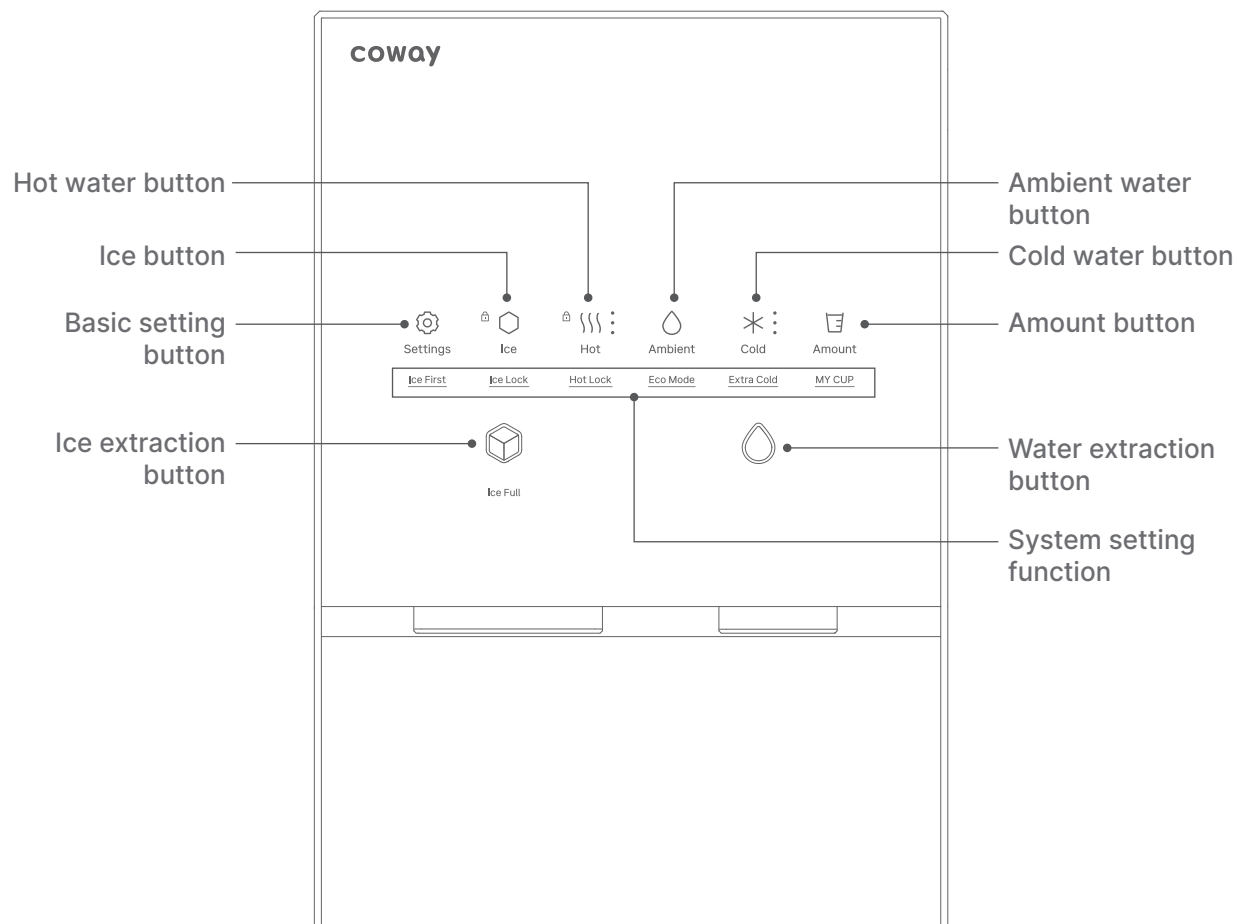
Cold

Cold water indicator

The indicator turns on when cold water function is selected.

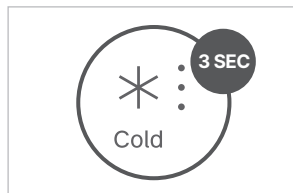
1 Buttons and indicators

Buttons



- The initial setting is shipped with the power button and power saving function turned on.

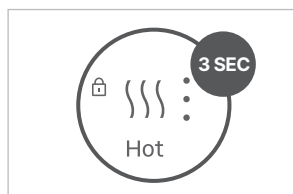
Main function



Cold water function

Press and hold the cold water button for 3 seconds or longer and check that the cold water indicator on the display is on. To turn off the cold water function, press the cold water button for more than 7 seconds.

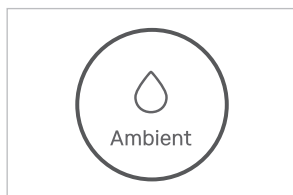
- You can drink cold water about 1 hours after turning on the cold water function.
- The number of LED lights on the right of the cold water button indicates the cold water temperature. (1 light: cold water temperature weak, 2 lights: cold water temperature mild, 3 lights: cold water temperature strong)



Hot water function

Press and hold the hot water button for 3 seconds or longer and check if the hot water indicator on the display is on. Press the hot water button for 7 seconds or longer to turn off the hot water function.

- When extracting hot water pay special attention to avoid possible burns.
- When using the hot water function for the first time, first extract a cup of hot water to fill the hot water flow path.
- The number of LED lights on the right of the hot water button indicates the hot water temperature. (1 light: hot water temperature weak, 2 lights: hot water temperature mild, 3 lights: hot water temperature strong)

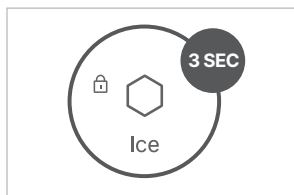


Ambient water function

Press the ambient water button and check that the ambient water indicator on the display is on.

1 Buttons and indicators

Main function

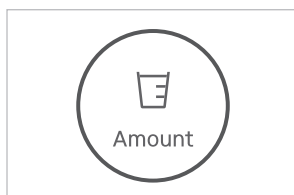


Ice function

Press and hold the ice button for 3 seconds or longer and check if the ice button indicator on the displays is on.

Press the ice button for 7 seconds or longer to turn off the ice function.

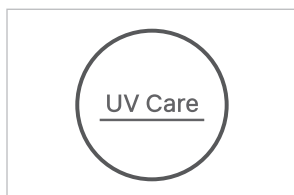
- When selecting the ice function, press the button and then press the ice extraction button below.
- When extracting ice, keep the cup close to the faucet as the ice may splash outer.



Extraction amount function

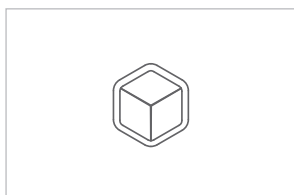
Press the extraction amount button and check if the ambient water indicator is on.

- After the MY CUP function is set, each time the button is pressed, its repeatedly selected in the order of 250 ml → 500 ml → 1 000 ml → MY CUP.



UV care function

The indicator is on during UV Care in water extraction faucet and ice storage.



Ice extraction function

Press and hold the button to extract ice.

* When extracting ice, keep the cup close to the faucet as the ice may splash outer.



Water extraction function

The selected water may be extracted.

During extraction, if you press the extraction button again, then extraction is stopped.

* When pressing the button for 3 seconds, you can extract continuously.



Basic setting

You can set various basic settings and lock function.

Press and hold the Basic setting button for about 3 seconds to activate the Basic setting button.



- If cold water is not being extracted, please check to see whether the cold water indicator on the display unit is turned on.
- When extracting hot water, pay special attention to avoid possible burns.
- When extracting hot water, keep the cup close to the faucet as the water may splash.
- If you do not use hot water for a long time, the temperature of the extracted hot water may be slightly lower.
- To prevent hot water burns, the system automatically switches to cold water selection if water is not extracted within about 7 seconds after pressing the hot water button.
- If you hear only warning sounds with no hot water, check the lock button indicator. (See p. 18)
- When hot water is extracted, white debris (lime) may occur depending on the conditions of use. If you find a white foreign substance, please contact Coway Careline at 1800-88-111 for service.
- * White foreign substance is lime, which is produced by heating of the minerals in water.
- Emptying the hot water tank after not using hot water for a long time turn off the hot water function by pressing hot water for more than 7 seconds, select hot water, extract hot water through the extraction part over 1.5L, and then remove the stopper of the hot water drainage part on the back of the product to empty the water.
- There is a risk of burns if the hot water drain plug is removed while the hot water is heated.

1 Buttons and indicators

System setting function

Ice First

Ice first function

Between colder water and ice, you can set to make ice produced first.

Ice Lock

Ice lock function

You can set to lock the ice function.

Hot Lock

Hot water lock function

You can set to lock the ice function.

Eco Mode

Power saving setting function

You can set the power-saving mode.

Extra Cold

Cold water temperature setting function

You can set the cold water temperature.

If this function is turned on, the cold water is set to low (10 °C or less).

If you prefer milder cold water, you can set to high (14 °C or less).

MY CUP

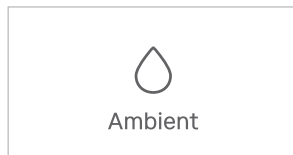
Customised volume setting function

Users can set and store any amount they want. (120 ml ~ 800 ml)

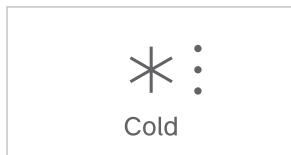
To get water

01. Select your desired water temperature.

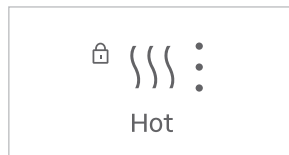
Ambient water mode is set by default in standby time.



Ambient water: Press the ambient water button



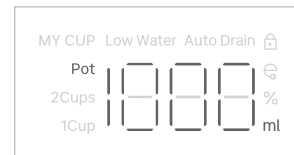
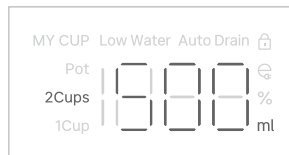
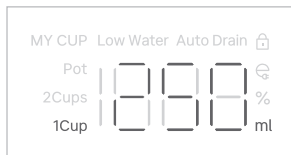
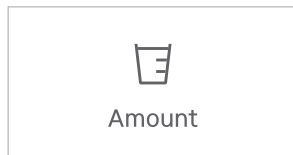
Cold water : Press the cold water button



Hot water : Press the hot water button

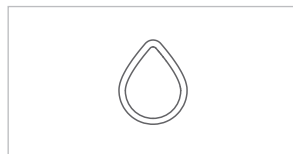
02. Select the desired extraction amount.

You can select in the order of one cup (approx. 250 ml), two cups (approx. 500 ml), and pot (approx. 1 000 ml).



* To use continuous extraction, press and hold the extraction button.

03. Press the extraction button.



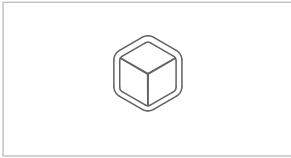
Press to extract water and the water extraction will stop once you press the button again.

* When pressing the button for 3 seconds, you can extract continuously.

2 How to use

To get ice

01. Press the extraction button



Press and hold the ice extraction button to dispense ice.
Ice is extracted only while you are pressing the button.



When extracting ice, bring the cup close to the ice faucet.



- No ice is made if the Ice function is off. (However, pre-made ice cubes may be extracted.)
- To activate the ice function, select the ice setting and press the ice off button to make ice.
- When ice cubes are dumped into the storage tank, a clattering sound may be heard.
- Ice is not available immediately after installation. Wait until the ice is made. The time for making ice may vary depending on the temperature of the incoming water and surrounding environment.
- When extracting ice, if the cup is not brought close to the ice faucet, the ice may overflow.

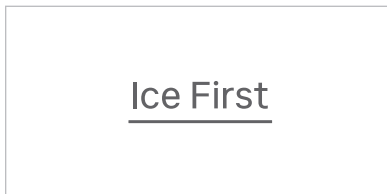
3 System settings

Enter the setting mode to set the desired function by pressing the [Setting(⚙️)] button for 3 seconds, and press the setting button again to exit the setting mode.

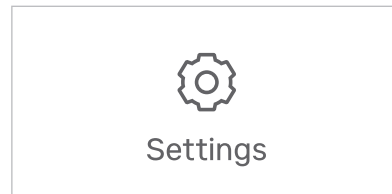
01. Ice first function



Press the [Setting(⚙️)] button for 3 seconds.



Press the [ice first] button to enable or disable the ice first function.

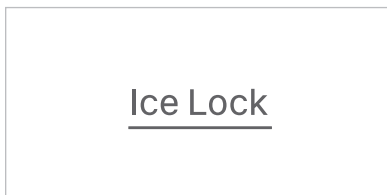


Press the [Setting(⚙️)] button to exit the setting mode.

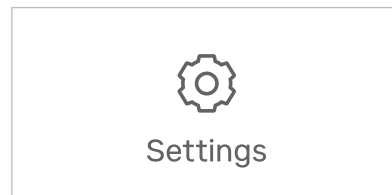
02. Ice lock function



Press the [Setting(⚙️)] button for 3 seconds.



Press the [ice lock] button to enable or disable the ice lock function.

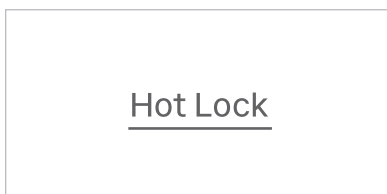


Press the [Setting(⚙️)] button to exit the setting mode.

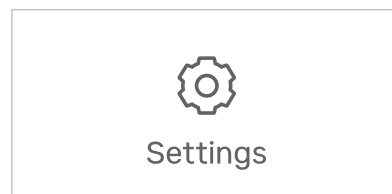
03. Hot water lock function



Press the [Setting(⚙️)] button for 3 seconds.



Press the [hot water lock] button to enable or disable the hot water lock function.



Press the [Setting(⚙️)] button to exit the setting mode.

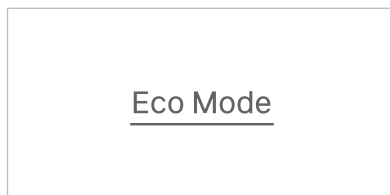
3 System settings

Enter the setting mode to set the desired function by pressing the [Setting(⚙️)] button for 3 seconds, and press the setting button again to exit the setting mode.

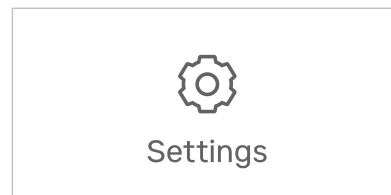
04. Power saving mode function



Press the [Setting(⚙️)] button for 3 seconds.

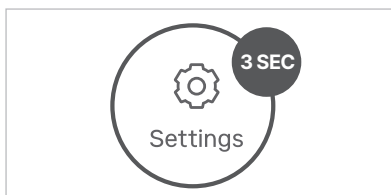


Press the [Eco Mode] button to enable or disable the Eco Mode function.

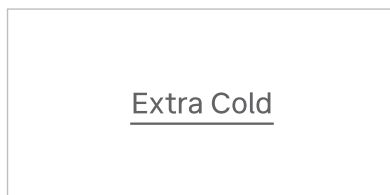


Press the [Setting(⚙️)] button to exit the setting mode.

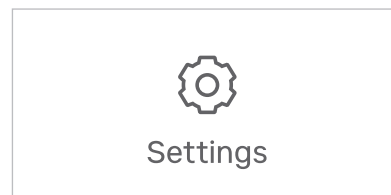
05. Cold water temperature function



Press the [Setting(⚙️)] button for 3 seconds.



Press the [Extra Cold] button to enable or disable the Extra Cold function.

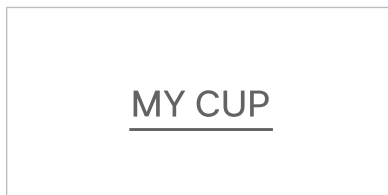


Press the [Setting(⚙️)] button to exit the setting mode.

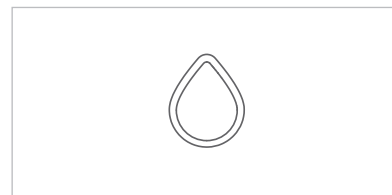
06. My Cup function



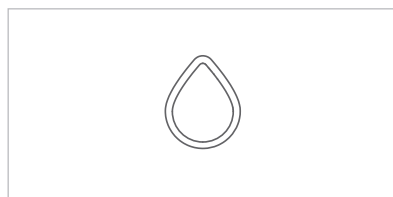
Press the [Setting(⚙️)] button for 3 seconds.



If you press the [My Cup] button, the current settings are displayed.

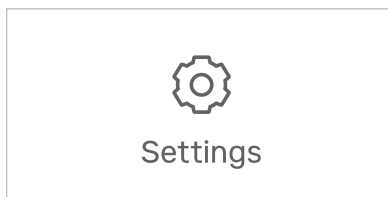


Press the [My Cup] button to display Set on the screen, and when the water extraction LED blinks, press the extraction button.



Press the [Extraction] button to brew the desired amount of water and press the button again to stop.

* Adjustable volume range:
120 ml ~ 800 ml

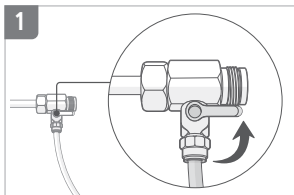


When the setting is completed, the setting mode is automatically terminated.

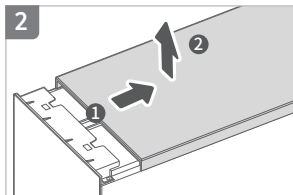
If you press the [Amount(☒)] button, you can select My Cup.

1 How to clean

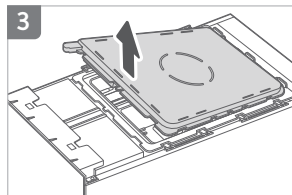
How to clean the water tank



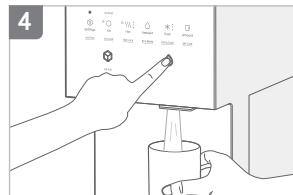
Close the tap water supply valve



Slide up the top cover to open



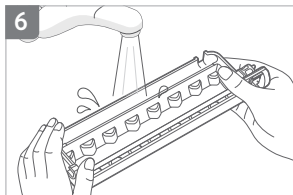
Open the internal water tank cover



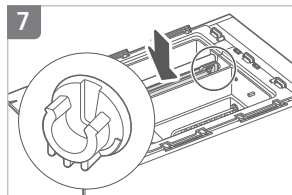
Press the cold water button to drain the water inside



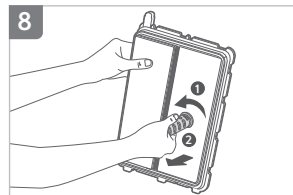
Press the Ice button to extract ice from the ice storage



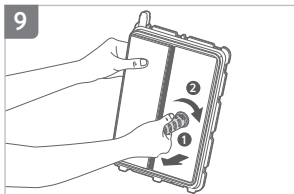
Remove the inner ice tray and clean with water



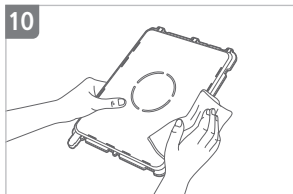
Mount the inner ice tray again



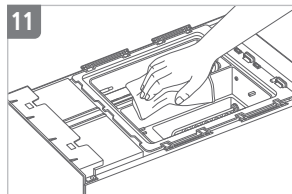
Remove the Cooling keeper from the water tank cover



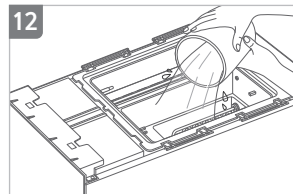
Clean and mount the Cooling keeper



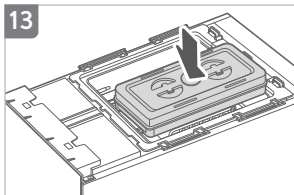
Wipe the water tank cover with a cloth



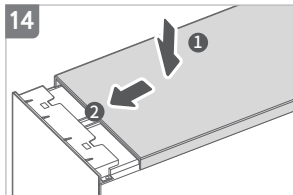
Wipe inside the water tank with a cloth



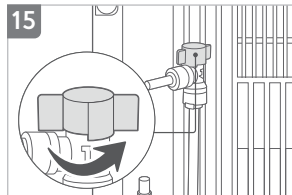
Rinse the inside with the stored water



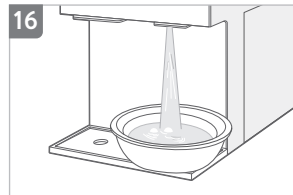
Close the internal tank cover



Close the top cover



Connect the power plug and open the internal tap water supply valve



Drain the water inside through continuous extraction and empty the ambient water once more

Main body

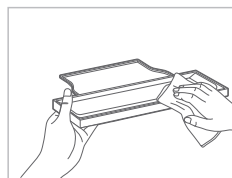


Recommended intervals: Every 2 - 4 weeks

Method: Use a dry and soft cloth to wipe it off. If the degree of contamination is severe, use a slightly wet cloth to wipe it.

- Do not spray water directly to the product.
- Do not use thinner, benzene or agent containing abrasives or rough cloths to clean it.

Water tray

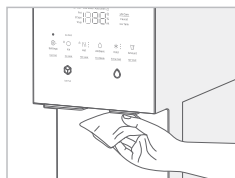


Recommended intervals: Every 2 - 4 weeks

Method: Use a dry and soft cloth to wipe it off. If the degree of contamination is severe, use a slightly wet cloth to wipe it.

- Do not turn off the power while working.

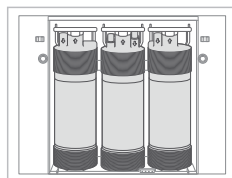
Faucet tip



Recommended intervals: Every 2 - 4 weeks

Method: Use a dry and soft cloth to wipe it off. If the degree of contamination is severe, use a slightly wet cloth to wipe it.

Filter replacement



Expected replacement cycle

Plus neo-sense filter:

Every 6 months

RO filter:

24 months

Plus inno-sense filter:

Every 18 months

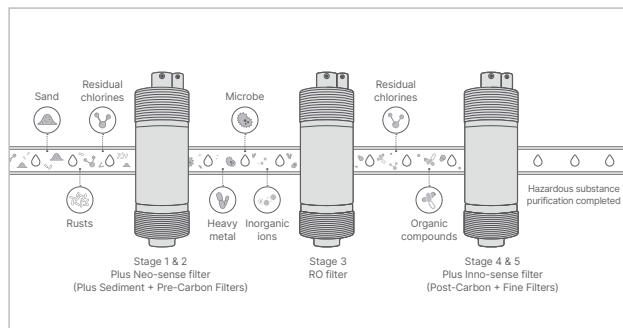


- Close the internal tank cover completely. (Bugs and debris may enter the product.)
- Do not use chemicals or detergents.

2 Filter replacement

Water purification process

Coway manages drinking water with a 5-stage purification system.



Stage 1 & 2: Plus Neo-sense filter (Plus Sediment + Pre-Carbon Filters)

It removes pollutants in the feed water such as particles and residual chlorides.

Stage 3: RO filter

It removes pollutants in the feed water such as heavy metal, organic substances, microorganisms, ionic materials and other pollutants. Water condensed with pollutants will be drained out of the reject water train hose.

Stage 4 & 5: Plus Inno-sense filter (Post-Carbon + Fine Filters)

By removing pollutants such as odor causing agents, residual chlorides, and volatile organic compounds, the water taste is improved.

Filter replacement

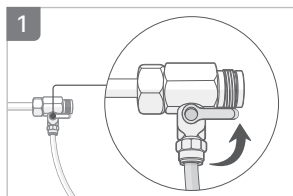
If you use a non-authentic filter or a filter that has been used for too long, the overall performance of the water purifier may decrease so check it periodically.

Filter name	Expected replacement cycle
Plus Neo-sense filter	6 months
RO filter	24 months
Plus Inno-sense filter	18 months

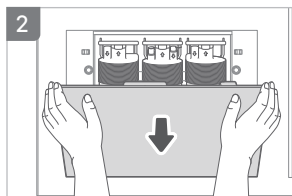


- If you boil purified water it can generate white precipitants. It is the effect of minerals in the water, not foreign substances.

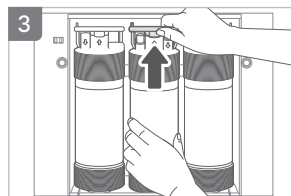
How to replace filter



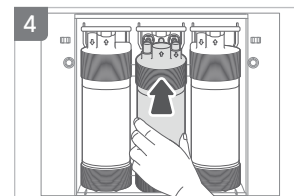
Close the tap water supply valve



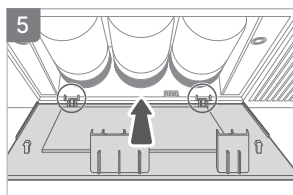
If you press two bumps on the side of the door, the side cover is separated with a "click" sound.



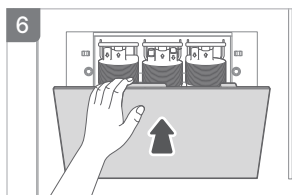
Lift up the lock lever to separate the used filter



Insert the new filter from the bottom and align it with the hole at the top

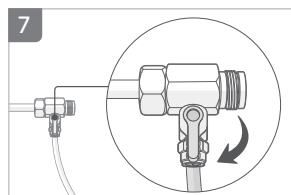


Insert the two lower hooks and lift the upper side of the door



If you press two bumps on the side of the door, the side cover is fixed with a "click" sound.

* Caution - After checking that the filter is precisely mounted and the lever firmly supports the filter, open the water source to check for leakage.



Open the tap water supply valve



- Expected filter replacement cycle can be properly estimated based on the faucet water quality.
- Filter replacement cycle may differ depending on the amount used, region of use, season, and water quality.
- The effective water purification amount according to the product specifications means the minimal processing amount for pollutants without cleaning, recycling or replacing the inner filters of the water purifier and so on. There is a difference from the expected replacement cycle of individual filter.

01. Daily inspection

Check the condition of the water purifier frequently for safe use.

Power

- Is the indicator turning 'on' and 'off' as you move the plug when power is connected?
 - Is any part of the power plug hotter than usual?
 - Is the color or shape of the power plug or part of the power cord changed or damaged?
- If the above problem occurs, stop using it immediately and contact the Coway Careline (1-800-888-111)

Display

- Is the product display blinking?
- Please contact the Coway Careline (1-800-888-111) immediately if it is blinking abnormally.

02. Proper method of use

Category		Proper method of use
Installation	Product disassembly and installation	Do not disassemble or install the product arbitrarily; have our Coway Technician perform the task.
	Installation environment	Do not install in an environment where the product is likely to be contaminated. <ul style="list-style-type: none">• In the toilet, places with many rats and pests (e.g. ants, cockroaches)• Places with poor sanitation management and severe contamination (e.g. ships, rivers, livestock, wastewater, etc)• Extreme humidity or salty seawater areas• Places with exposure to direct sunlight• Other unsanitary environment judged to be inappropriate for water purifier installation

Use	Extraction hole	Keep hands and mouth away from the extraction holes and avoid having users' cups in contact with the part. Wipe the faucet tip with a clean dry cloth or non-woven fabric once a week.
	Water collection	Make sure that beverage such as coffee, tea, soda, or food splash does not get inside of the extraction holes or on the front cover of the product. If beverages or foreign substances are on the product, wipe it immediately to prevent contamination.
	Water tray	Do not throw away coffee, drinks, or food other than residual water into the tray. Do not leave the water in the water tray for more than one day. Clean and care for the water tray once a week.
	Non-use for long-term	[Other than water steriliser] If you have not used it for more than 3 days, use it about 3 minutes after extracting ambient water and cold water continuously or extracting 1 cup of hot water. [Water steriliser] Maintain automatic sterilisation mode at all times. When using under the manual sterilisation mode only, if not used for longer than 3 days, use after running manual sterilisation.
	Product	Do not place objects on the product as there is a risk of contamination or damage.
Filter	Genuine product	Do not use filters other than Coway genuine filters.
	Replacement	Please make sure to change the filter within the filter replacement cycle and manage it.
Management	Check	Get water purifier maintenance service every 2 months. • The maintenance and check period for each product is different.
	Manager	Request Coway Cody and Coway Technician for product management. • If non-professionals take care of parts replacement and internal cleaning, there may be a risk such as water leakage.
	Service sticker	After receiving services such as inspection, cleaning, and parts replacement, record and check the contents on the service sticker.
	Surroundings	Manage continuously not to make the area around the water purifier unsanitary. • Example: Do not place a trash can.

2 Troubleshooting

The water purifier may operate abnormally because the user is unfamiliar with the product or due to some other reasons.

If you cannot solve the problem after checking the following items, please call the Coway Careline.

Water doesn't come out

01. Any ambient water, cold water or hot water don't come

Power plug	Make sure the power plug is plugged into a 240 V~ 50 Hz outlet.
Suspension of water supply	Check if the water purifier installed- tap water is running normally .
Tap water valve Hand valve	<p>Check if both the tap water valve and the hand valve are open. The tap water valve is usually under the sink and the hand valve is located at the back of the product or near the filter. Refer to the image below to see the open status of the tap water valve and hand valve.</p> <div data-bbox="318 745 485 900" data-label="Image"> </div> <div data-bbox="540 745 706 900" data-label="Image"> </div> <p>• Tap water valve • Hand valve</p>
Hose bending	If the hose is bent or water may not come out if the hose is folded or the amount of water may vary. Please straighten it out.
Amount of water use	<p>If a large amount of water is extracted at one time, it may not be extracted due to insufficient amount of stored water.</p> <p>It takes time to get clean water. Please use it after a while.</p>
Filter replacement	<p>If the filter is not replaced in time, water may not come out or the extracted water amount may be reduced.</p> <p>Please make sure to change the filter within the replacement cycle.</p>

02. Hot water doesn't come out

Setting the hot water lock	<p>Check if the product is in hot water lock, and if it is locked, unlock it. If there is a lock mark next to the hot water indicator ()))) or if the hot water lock indicator is on, hot water extraction is locked (disabled).</p>
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The water is flowing slower.

01. The water is flowing slower.

Amount of water use	If a large amount of water is extracted at one time, less water may be extracted due to short amount of stored water.
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The water temperature is not right

01. Cold water is not cold

Cold water amount per use	If a large amount of cold water is extracted at one time, it will need time to prepare the cold water again. Please use it after a while.
Cold water function off	If the cold water indicator (✖) is off, the cold water feature is off. Press and hold the cold water button to turn on the feature. (For models with setting button) Press the cold water OFF button in settings to turn on the feature.
Distance between walls	When making cold water, the heat generated inside must be discharged to the outside to make cold water. Please keep the distance between the product and the wall so that the heat inside the product is dissipated smoothly.

02. The hot water is not hot

The hot water amount per use	If a large amount of hot water is extracted at one time, the hot water may not be hot enough. This model is a storage heating type and requires time to prepare hot water again. The preparation time for hot water may vary depending on the environment temperature.
Hot water function off	If the hot water indicator (⏻) is off, the hot water feature is off. Press and hold the hot water button to turn on the feature.
Hot water is getting ready	This model is a storage heating type and requires time to prepare hot water. The preparation time for hot water may vary depending on the environment temperature.
Setting the power saving function	The power saving function may be set. If you want hot water at all times, turn off the power saving function.

2 Troubleshooting

The water purifier may operate abnormally because the user is unfamiliar with the product or due to some other reasons.

If you cannot solve the problem after checking the following items, please call the Coway Careline.

There is a lot of noise.

01. It has weird noise.

Leveling state	If the water purifier is installed on a weak or uneven surface, noise may be generated. Install on a hard and level surface.
Distance between walls	Install the water purifier at least 10cm away from the back and left/right walls.
Environment check	If objects are placed behind or on top of the water purifier, noise may be produced. Put objects away before use.

02. There is a lot of noise in the product.

Cooler failure	A buzzing noise may occur when the cooler is operating. This is the operating noise of the cooler to keep the cold water cold. Frequent use of cold water or high outside temperature may increase the number of operations of the cooler. This noise is normal, so you don't worry about it.
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Water tastes strange and there are foreign substances.

01. Water tastes strange.

Filter replacement	If you use the same filter for too long, it may decrease filter performance. Please make sure to change the filter within the replacement cycle.
Not in use for a long time	If you have not used the water purifier for a long time, drain all the water from the internal tank. When the tank is full of clean purified water, drain it once more before use.

There is frost (dew) on the inside (outside) of the product.

01. There is frost (dew) on the inside (outside) of the product.

Environment check	If it is humid at the installation site, or during the monsoon or rainy day, frost may form inside or outside the product. Wipe off with a dry towel.
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3 Specification

Item Name	Water Purifier		
Product Name	AIS		
Model Name	CHPI-7520L_Gray, CHPI-7520L_White		
Water Purification Type	RO filter		
Rated Voltage	220 V – 240 V~, 50 Hz		
Power Consumption	Cold Water: 0.5 A, Hot Water: 260 W - 310 W, Ice Heat: 150 W - 180 W Total: 400 W - 500 W		
Water Tank Amount	Ambient Water: 1.8 L, Cold Water: 1.8 L, Hot Water: 1.5 L, Ice: 0.7 kg, Total: 5.1 L		
Filter Material	Plus neo-sense filter: Carbon block filter, Sediment filter	RO filter	Plus inno-sense filter: Carbon block filter, Non Woven fabric
Product Size	270 mm(W) x 546 mm(D) x 515 mm(H)		
Tap Water Temperature	5 °C - 35 °C		
Working Temperature	5 °C - 35 °C		
Tap Water Pressure	138 kPa – 827 kPa		
Product Weight	23.9 kg		

- Water tank amount depends on the tank size and may differ from the extraction amount.
- The product design and specification can be changed without prior notice to improve the product quality and to facilitate the application of laws.

- Please refer to your Sales Order Form for our basic policy for the product warranty. For more detailed terms of the product warranty, please visit our website. Please note that the terms of our product warranty are subject to change from time to time in compliance with the relevant Malaysian laws and regulations.
- <http://www.coway.com.my/support/warranty>

I

II

III

IV

Others

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www.coway.com.my